

Shipping Policy

Last updated: 2025

Order Processing

Orders are typically processed within 1-2 business days following successful payment confirmation.

For orders paid via direct bank transfer, processing will commence once funds have cleared in full.

Orders placed on weekends or public holidays will be processed on the next business day.

Shipping Options & Fees

- **Standard Shipping:** A\$9.95
- **Express Shipping:** A\$14.95
- **Free Express Shipping:** Automatically applied to all orders over A\$180 AUD

Shipping fees are calculated and displayed at checkout prior to payment.

Tracking

Once your order has been dispatched, you will receive a confirmation email containing tracking details.

Delivery Responsibility

If your order is lost or damaged in transit, please contact us promptly at info@nrgresearchkingdom.com so we may investigate and assist accordingly.